

## YTEC's SIGNATURE PROGRAM

# Breaking the Communication Gap

## "Difference Human, Difference Thinking Processes"

By introducing Colored Brain<sup>™</sup> enable participant to unlock the key to communicate effectively, and avoid misunderstand among colleague and inter-department. This skill help improves both verbal and non-verbal communication.

**Key Module:** Colored Glasses Syndrome, Colored Brain<sup>™</sup>, Colored Brain Communication Inventory, Colored Brain Communication Card, Choudhury Mind Maze, No Blame Zone, Circle of Tolerance, Mind Maze, Hero vs Villain, Code of Assumption.

## **Key Trainer:**

Mr. Kny Wong Ms. Wai Ling, Yeong Hour: 4hour / 8 hour / 16hour

Methodology: 15% Lecture, 60% Experiential Learning, 25% Group Activity

## Matrix of Dynamic Team

#### "Bonding + Trust = Dynamic Team"

**Stage 1:** Discussion & Interview session with HR / Management Level to fully understood what is the root problem / objective of this program.

Stage 2: Interview with key staff / worker to understand worker point of view.

Stage 3: Designing Key Module accordingly Stage 4: Conduct Training / Workshop

Stage 5: Closely follow-up with HR / Management / Key Worker

**Key Module:** Directive Communication Psychology, Neuro-Linguistic Psychology, Rope Activities,

## **Key Trainer:**

Mr. Kny Wong Ms. Wai Ling, Yeong Hour: 8 Hour / 2D1N / 3D2N

Methodology: Lecture, Experiential Learning & Group Activity\*

\*depend on the objective and key module. Experiential Learning & Group Activity will be prioritized.

# FIRST AID, CPR & AED CERTIFICATION TRAINING

# "Better Know FIRST AID & Not need it, THAN Not Knowing & Need It"

The **UNIQUENESS** of our first aid training are, we adopt Team Leadership from Directive Communication Psychology and all our trainer are both DC Trainer and ECSI Instructor. Besides that, we promise 80% hands-on learning.

**Key Module:** Who are First Aider, Sudden Illness, Cardio Pulmonary Resuscitation(CPR), Automated External Defibrillator(AED), Heimlich Maneuver, Bleeding & Wound, Muscular Skeletal Injuries and Patient Assessment

## Key Trainer:

Mr. Kny Wong

Hour: 4hour / 8 hour / 16hour

Methodology: 15% Lecture, 25% Experiential Learning, 60% Group Activity



## YTEC's SIGNATURE PROGRAM

## **DISCOVERY!!** Man in the Mirror

#### "Discovery is just the Beginning"

Do you know "WHO" is the man when we look at the mirror? Do you know "WHAT" is his dream / strength / goal?

**Individual:** Discover your own strength and empower it. Understand your own thinking processes. Setting goal according to your strength.

**Company:** Locate the best talent, Put the right person into the right position, Increase awareness of individual strength and weakness. Align individual goal with company vision & mission.

**Key Module:** Colored Glasses Syndrome, Colored Brain<sup>™</sup>, Colored Brain Communication Inventory, Colored Brain Communication Card, Choudhury Mind Maze, No Blame Zone, Circle of Tolerance, Mind Maze, Hero vs Villain, Code of Assumption, Posture, Emotional Driver, C.H.A.M.P.I.O.N (C) Success Strategies, People's Principles, Keys to Achievable Outcome, Values Identification, NLP Communication Model, The Incredibles, Modality System and Learning Preferences, Rapport Building, Social Styles.

## **Key Trainer:**

**Mr. Kny Wong** Mr. Wesley Chan Ms. Wai Ling, Yeong

Hour: 8 hour / 16hour / 2D1N(Bootcamp) / 3D2N (Discovery!! + Breakthrough!!) Methodology: 15% Lecture, 70% Experiential Learning, 15% Group Activity

## **BREAKTHROUGH!! Man in the Mirror**

## "First Pokémon games born on 27th February 1996"

If a game requires continuous breakthrough, how about human? Knowing the "WHO" and "WHAT" is to maximize one's potential. Understand the "HOW" to bring out the best from the man in the mirror is the key to achieve higher level and become successful. The success key of this training is to facilitate and lead participant to breakthrough their comfort zone.

**Key Module:** Colored Brain™, Colored Brain Communication Inventory, Colored Brain Communication Card, Choudhury Mind Maze, No Blame Zone, Circle of Tolerance, Mind Maze, Hero vs Villain, Code of Assumption, Posture, Emotional Driver, NLP Presuppositions, Success Criteria and Outcome Design, Values Elicitation, The Incredibles, Modality System and Learning Preferences, Rapport Building, Social Styles, Perceptual Position, Anchoring.

## **Key Trainer:**

Mr. Kny Wong Mr. Wesley Chan Ms. Wai Ling, Yeong

Hour: 8 hour / 16hour / 2D1N(Bootcamp) /3D2N (Discovery!! + Breakthrough!!) Methodology: 15% Lecture, 70% Experiential Learning, 15% Group Activity